

Email Notifications

Customer Case allows you to subscribe to email notifications for a specific idea if you start watching it. You become a watcher of your own ideas automatically.

Email notifications are sent for the following events:

- idea status changed
- a new comment posted

Peter Jacobs **EMPLOYEE** commented on [Add a capability to configure the look of feedback forums](#)

Re: [Add a capability to configure the look of feedback forums](#)

Hi, Vadim.

Your ideas sound interesting. We can add them into Customer Case.

Thanks.

Attachment added: [features eta plan.xlsx](#)

You received this notification because you are watching [Add a capability to configure the look of feedback forums](#).

You can [unwatch](#) this idea to stop receiving email updates.



Notifications about the progress on tickets and new comments are sent automatically.