

Migration from Server/Data Center to Cloud

Please go through our step-by-step instructions to migrate the Smart Attachments app's data to Jira Cloud. Please address your questions or issues to our support at tech-support@stiltsoft.com.

Checking pre-requisites

Before proceeding to migration of the Smart Attachments app from Jira Server/Data Center to Jira Cloud, please check [Pre-Migration Assessment Checklist](#).

1. Update the Smart Attachments app to the latest version.
2. Update the Jira Cloud Migration Assistant to the latest version.
3. Enable the `migration-assistant.app-migration.feature` feature at `<Jira_URL>/secure/SiteDarkFeatures!default.jspa`.

Assessing the app for Cloud migration

1. Navigate to Jira administration console.
2. On the navigation sidebar, select **Migrate to cloud**.

Migration assistant home

This tool will help you assess and create your migration plan. You'll then be able to test and migrate to a cloud-hosted site.

PLAN

PLAN YOUR MIGRATION
Read Atlassian's planning guides to learn how best to plan for your migration.

PREPARE

ASSESS AND INSTALL APPS
Assess your on-premise apps, create or connect to a cloud site, and install the apps you need on cloud.

MIGRATE

MANAGE YOUR MIGRATION
Migrate users, groups and projects to Jira cloud in stages, or all at once.

ABOUT YOUR PRODUCT

GROUPS	2
USERS	1
PROJECTS	7 (26 issues, 2 GB)
APPS	3

ADDITIONAL RESOURCES

PREPARING FOR MIGRATION
View our best practice guides for more information on app migration security, migration testing, and preparation.

JIRA CLOUD MIGRATION ASSISTANT
View our guides and learn how to prepare for your move.

3. On the opened page, click **Assess and Install Apps**.

Close Give feedback Need help?

Assess Connect Install Agree

Assess your apps

Before you start assessing and installing your apps, make sure you read through our guidance on [planning your migration](#).

User installed apps (3)	Status	Exists in cloud	Can be migrated	Notes
Advanced Roadmaps fo...	Not needed in cloud	Yes	Contact vendor	Enter your notes here
Smart Attachments	Needed in cloud	Yes	Automated path	Enter your notes here
TeamCity Integration Pl...	Not needed in cloud	Yes	Contact vendor	Enter your notes here

100% COMPLETE 3 of 3 apps assessed Last saved just now Download CSV file Continue

4. On the **Assess your apps** page, select *Needed in cloud* for the Smart Attachments app. Choose the status for the rest of the apps if you plan to migrate multiple apps.
5. Click **Continue**.
6. Click **Choose cloud site**.

7. Enter the site to migrate from and select the cloud site which data will be migrated to.

[? Need help](#)

Choose your destination cloud site

You must be signed in as the **Site Administrator** for the Atlassian cloud site you're migrating to.

Atlassian Cloud with admin access for your cloud site

 Vadim Rutkevich
[Stiltssoft]  vrutkevich@stiltssoft.com

[Change account](#)

Migrate from *

Enter the base URL of your server instance. To locate the **Base URL**, go to **System** > **General configuration**.

Migrate to *

 You have selected a site with a free plan. You'll have some restrictions on users, attachments and permissions. [Learn more](#)

Allow Atlassian to access migrations data*

To migrate your data, Atlassian needs permission to copy it from your server instance and transfer it to your linked cloud site.

By choosing **Allow** you also agree to Atlassian's [Privacy Policy](#) and [Customer Agreement](#).

[Cancel](#) [Confirm](#)

8. Check the Allow Atlassian to access migrations data box.

9. When complete, click **Confirm**.

10. Return to the Migration Assistant section.

11. Click **Manage Your Migration**.

[← Migration Assistant home](#)

















[Give feedback](#)

[Need help?](#) 

Migrations dashboard

Manage your migrations from this dashboard.

[Create new migration](#)

Migration status	Migration name	Summary	Actions
COMPLETE	SA - Migration 10	 Migration complete.	Go to cloud site 
COMPLETE	SA Migration 210515	 Migration complete.	Go to cloud site 
COMPLETE	SA - Migration 7	 Migration complete.	Go to cloud site 
COMPLETE	http://docker.stiltssoft.by:18490	 Migration complete.	Go to cloud site 
COMPLETE	SA - Migration 6	 Migration complete.	Go to cloud site 
COMPLETE	SA - Migration 5	 Migration complete.	Go to cloud site 
COMPLETE	SA - Migration 4	 Migration complete.	Go to cloud site 
COMPLETE	SA - Migration 3	 Migration complete.	Go to cloud site 

12. Click **Create new migration**.

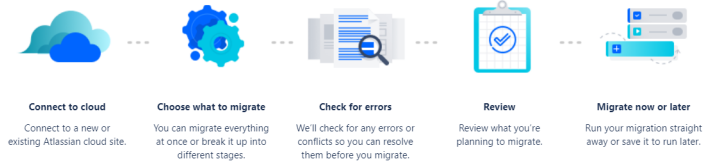
[× Close](#)


[Give feedback](#)

[Need help?](#) 

How it works

Visit the [Cloud Migration Center](#) to understand more about compliance and compatibility, and read the [migration planning guide](#) to prepare for the move.



 When you migrate, the Migration Assistant will attempt to link data and objects that have already been migrated to your cloud site. [Learn more about how we link your data.](#)

[Back](#)

[Connect to cloud](#)

13. Click **Connect to cloud**.

14. Give the name to the migration.

Close Give feedback Need help?

Connect Choose Check Review and save Migrate

Connect to your cloud site

Name your migration and sign in to your Atlassian cloud site that you're migrating to. If you don't have a site yet, choose [Get Jira Cloud trial](#).

Name your migration *

SA - Migration 11

This name is available to use.

Choose your destination cloud site *

https://sa-migration.atlassian.net

You have selected a site with a free plan. You'll have some restrictions on users, attachments and permissions. [Learn more](#)

Choose cloud site Get Jira Cloud trial

Back Choose what to migrate

15. Click **Choose cloud site**.

16. Enter the site to migrate from and select the cloud site which data will be migrated to.

17. Check the **Allow Atlassian to access migrations data** box.

18. Click **Confirm**.

19. Click **Choose what to migrate**.

Close Give feedback Need help?

Connect Choose Check Review and save Migrate

Choose your migration options

Tell us what you want to migrate. You can use our [planning guide](#) to help you plan your migration.

Projects
No projects selected
Select I don't intend to migrate projects

Users and groups
No users, groups, or group membership selected
Select

Apps
No apps selected
Select

Back Check for errors

20. On the Choose your migration options page, select the projects you want to migrate.

21. Select the appropriate option to migrate users and groups.

22. Select the Smart Attachments app to migrate.

Close

Give feedback Need help?

Connect Choose Check Review and save Migrate

Choose your migration options

Tell us what you want to migrate. You can use our [planning guide](#) to help you plan your migration.

- Projects**
7 projects
26 issues and 2 GB of attachments.
Edit
- Users and groups**
All users and groups from the Jira directory
Currently, 1 users and 2 groups.
Preserve group memberships
Users will get product access and will be added to your cloud license.
Edit
- Apps**
1 app
All apps marked as "Needed in cloud" with a migration path.
Edit

23. Click **Check for errors**.

Close

Give feedback Need help?

Back Check for errors

Connect Choose **Check** Review and save Migrate

Check for errors

We've run some checks and here's what we found. You can continue but you'll need to resolve any errors before you can migrate.

App version Last checked just now

- The Cloud Migration Assistant is up to date**

Users and groups Last checked just now

- All users have valid email addresses**
- All users have unique email addresses**
- You may exceed your user limit**
- Some groups already exist in your cloud site** 2

Projects Last checked just now

- There are no conflicting projects**
- No project settings allow public access**

Apps Last checked just now

- App assessment is complete**
- Apps are consented**
- All 'Needed in cloud' apps are installed on your cloud site**
- Apps are updated**

Back Refresh all Review migration

24. Click Review migration.

This migration includes [Logs and reports](#)

Users and groups

Status	Groups	Users
READY	Ready	Ready

Projects

Status	Name	Key	Project data	Attachments
READY	Arabic Project - Kanban	APK	Ready	Ready
READY	Chinese Project - Software	CPS	Ready	Ready
READY	Deutsch Project - Business	DPB	Ready	Ready
READY	English Project - Software	EPS	Ready	Ready
READY	FP	FP	Ready	Ready
READY	No Smart Attachments Project	NSAP	Ready	Ready
READY	Russian Project - Business	RPB	Ready	Ready

App migration No estimate available

The migration assistant will notify app vendors to begin their data migration. You can view app migration progress from the dashboard.

Apps **1 app** ⬆

Name *

Smart Attachments

Back Save **Run**

25. Click Run.

26. The migration starts. Click View details to monitor the progress.

This migration includes [Logs and reports](#)

Users and groups

Status	Groups	Users
COMPLETE	2 of 2	1 of 1

Projects

Status	Name	Key	Project data	Attachments
RUNNING	Arabic Project - Kanban	APK	100%	Ready
RUNNING	Chinese Project - Software	CPS	100%	Ready
RUNNING	Deutsch Project - Business	DPB	0%	Ready
RUNNING	English Project - Software	EPS	Exporting	Ready
READY	FP	FP	Ready	Ready
READY	No Smart Attachments Project	NSAP	Ready	Ready
READY	Russian Project - Business	RPB	Ready	Ready

App migration progress No estimate available

App migration starts after core data migration and is the responsibility of the vendor. Contact the vendor for migration support if needed.

Status	App	Cloud key	Progress
READY	Smart Attachments for Jira	com.stilsoft.jira.smart-attachments	Ready

Back Run

27. Upon completion, you will see the screen similar to the one.

[This migration includes](#) [Logs and reports](#)

Users and groups

Status	Groups	Users
COMPLETE	✓ 2 of 2	✓ 1 of 1

Projects

Status	Name	Key	Project data	Attachments
COMPLETE	Arabic Project - Kanban	APK	✓ 100%	✓ Done
COMPLETE	Chinese Project - Software	CPS	✓ 100%	✓ Done
COMPLETE	Deutsch Project - Business	DPB	✓ 100%	✓ Done
COMPLETE	English Project - Software	EPS	✓ 100%	✓ Done
COMPLETE	FP	FP	✓ 100%	✓ Done
COMPLETE	No Smart Attachments Project	NSAP	✓ 100%	✓ Done
COMPLETE	Russian Project - Business	RPB	✓ 100%	✓ Done

App migration progress No estimate available

App migration starts after core data migration and is the responsibility of the vendor. Contact the vendor for migration support if needed.

Status	App	Cloud key	Progress
COMPLETE	Smart Attachments	com.stilsoft.jira.smart-attachments	✓ 100%

Back [Go to cloud site](#)