Privacy Policy

ⓘ StiltSoft also has **general privacy policy**. It also applies to Plana - Agile Planner for Confluence. Please, review both privacy policies prior to using the app.

Plana - Agile Planner for Confluence Cloud (the "App") uses Google Analytics to collect information about certain user interactions with the App on Confluence Cloud instances. The App collects and stores the data users enter on boards, cards, and lists.

This data is collected for users to be able to create and manage boards and lists.

You are entitled to request us to erase any personal data we hold about you under EU General Data Protection Regulation (GDPR) by contacting us at tech -support@stiltsoft.com.

The App uses Google Analytics, for example, to collect analytics on the number of views of the App's iframes in Confluence.

This data is stored by Google on their servers. Access to our Google Analytics account is available only to us and will not be shared with anyone else. You can find more details on our use of Google Analytics in our Privacy Policy.

The App uses Sentry.io, an error monitoring tool that helps us discover, triage, and prioritize App errors in real-time. Sentry.io collects and stores the following data:

- Information about the page on which the error occurred (the page URL (including query parameters, description of the user's actions on the page that preceded the error (places the user clicked, URLs of requests initiated from the page), and stack trace); and
- Information about the user's environment (IP address, browser type and version, and operating system type and version).

Please, see Sentry.io privacy policy and "Security and Compliance" page for more details.

No other data is collected when you use the App.

The App uses a third-party vendor and hosting partner, Heroku, to provide the necessary hardware, software, networking, storage, and related technology required to run the App and store all the related data.

Any questions about this Privacy Policy should be addressed to tech-support@stiltsoft.com.