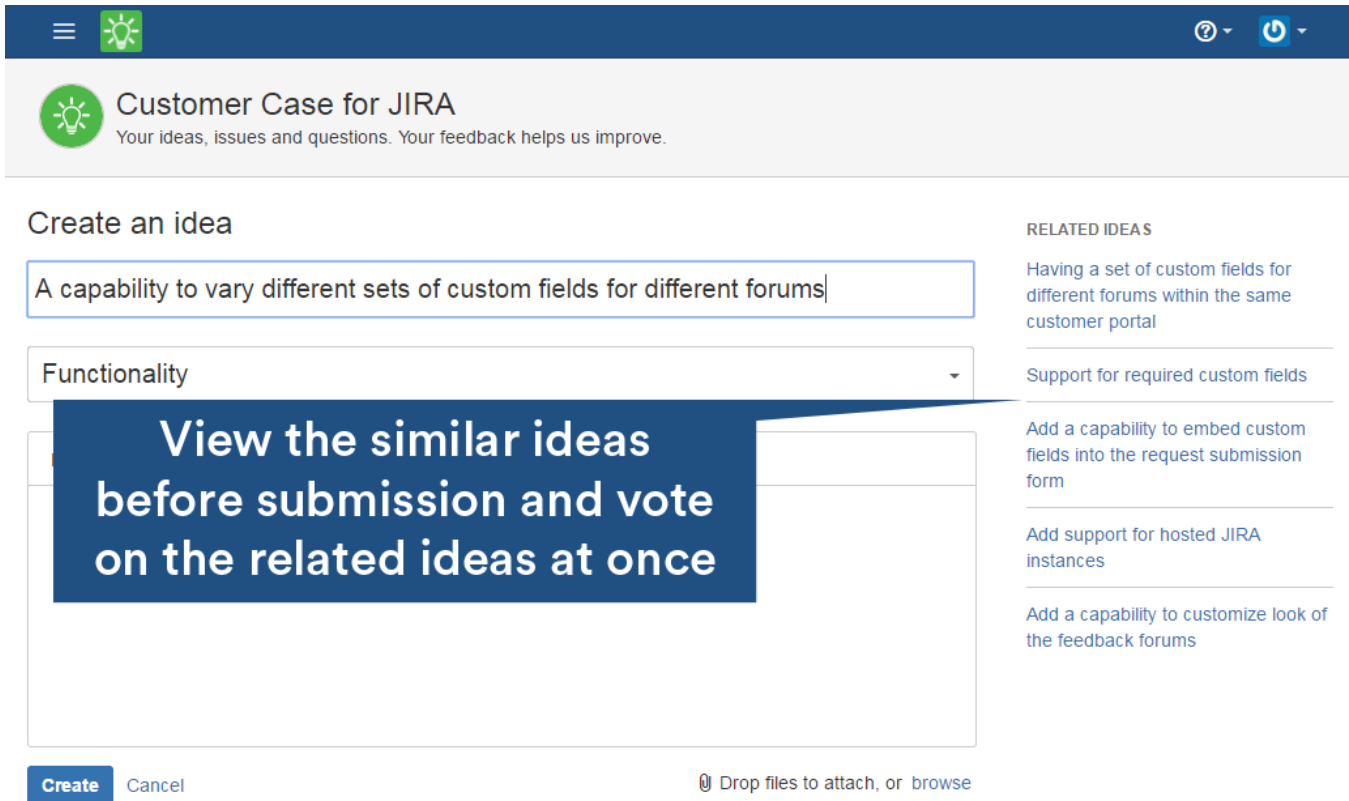


Customer Case - 12/19/2016

New in this release

Added the output of the Related Ideas block when you enter summary of ideas.

Customer Case looks up for similar ideas when you start entering summaries of ideas. Now you can quickly locate the related ideas before idea submission and vote on them.



The screenshot shows the 'Customer Case for JIRA' interface. At the top, there is a dark blue header with a menu icon, a lightbulb icon, and user profile icons. Below the header, the page title 'Customer Case for JIRA' is displayed with the tagline 'Your ideas, issues and questions. Your feedback helps us improve.' The main content area is divided into two sections: 'Create an idea' on the left and 'RELATED IDEAS' on the right. The 'Create an idea' section features a text input field containing 'A capability to vary different sets of custom fields for different forums', a dropdown menu set to 'Functionality', and a large blue callout box with white text that reads 'View the similar ideas before submission and vote on the related ideas at once'. Below the form are 'Create' and 'Cancel' buttons. The 'RELATED IDEAS' section lists four related ideas: 'Having a set of custom fields for different forums within the same customer portal', 'Support for required custom fields', 'Add a capability to embed custom fields into the request submission form', 'Add support for hosted JIRA instances', and 'Add a capability to customize look of the feedback forums'. At the bottom right, there is a file upload area with the text 'Drop files to attach, or browse'.