Migration from Server/Data Center to Cloud

Please go through our step-by-step instructions to migrate the Smart Attachments app's data to Jira Cloud. Please address your questions or issues to our support at tech-support@stiltsoft.com.

Checking pre-requisites

Before proceeding to migration of the Smart Attachments app from Jira Server/Data Center to Jira Cloud, please check Pre-Migration Assessment Checklist.

1. Update the Smart Attachments app to the latest version.
2. Update the Jira Cloud Migration Assistant to the latest version.
3. Enable the `migration-assistant.app-migration.feature` feature at `<Jira_URL>/secure/SiteDarkFeatures!default.jspa`.

Assessing the app for Cloud migration

1. Navigate to Jira administration console.
2. On the navigation sidebar, select Migrate to cloud.

3. On the opened page, click **Assess and Install Apps.**

4. On the **Assess your apps** page, select *Needed in cloud* for the Smart Attachments app. Choose the status for the rest of the apps if you plan to migrate multiple apps.
5. Click **Continue**.
6. Click **Choose cloud site**.

7. Enter the site to migrate from and select the cloud site which data will be migrated to.

Choose your destination cloud site

You must be signed in as the **Site Administrator** for the
Atlassian cloud site you're migrating to.

Atlassian Cloud with admin access for your cloud site

Vadim Rutkevich
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Change account

Migrate from *

    http://docker.stiltsoft.com:18490

Enter the base URL of your server instance. To locate the **Base URL**, go
to **System > General configuration**.

Migrate to *

    https://sa-migration.atlassian.net   ▾

ℹ You have selected a site with a free plan. You'll have some restrictions
on users, attachments and permissions. Learn more

☑ Allow Atlassian to access migrations data*
To migrate your data, Atlassian needs permission to copy it from your server instance and transfer it to your
linked cloud site.

By choosing **Allow** you also agree to Atlassian's Privacy Policy and Customer Agreement.

Cancel   **Confirm**

8. Check the Allow Atlassian to access migrations data box.
9. When complete, click **Confirm**.
10. Return to the Migration Assistant section.
11. Click **Manage Your Migration**.

← Migration Assistant home   Give feedback   Need help? ▾

Migrations dashboard

Manage your migrations from this dashboard.   **Create new migration**

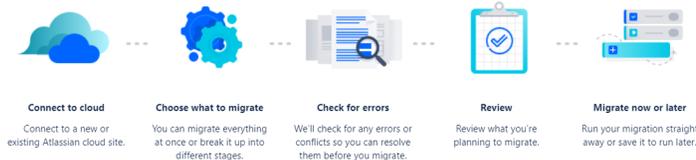| Migration status	Migration name	Summary	Actions
COMPLETE	SA - Migration 10	✓ Migration complete.	Go to cloud site ▾
COMPLETE	SA Migration 210515	✓ Migration complete.	Go to cloud site ▾
COMPLETE	SA - Migration 7	✓ Migration complete.	Go to cloud site ▾
COMPLETE	http://docker.stiltsoft.by:18490	✓ Migration complete.	Go to cloud site ▾
COMPLETE	SA - Migration 6	✓ Migration complete.	Go to cloud site ▾
COMPLETE	SA - Migration 5	✓ Migration complete.	Go to cloud site ▾
COMPLETE	SA - Migration 4	✓ Migration complete.	Go to cloud site ▾
COMPLETE	SA - Migration 3	✓ Migration complete.	Go to cloud site ▾

12. Click **Create new migration**.

✕ Close   Give feedback   Need help? ▾

How it works

Visit the Cloud Migration Center to understand more about compliance and compatibility, and
read the migration planning guide to prepare for the move.

Connect to cloud   **Choose what to migrate**   **Check for errors**   **Review**   **Migrate now or later**

Connect to a new or   You can migrate everything   We'll check for any errors or   Review what you're   Run your migration straight
existing Atlassian cloud site.   at once or break it up into   conflicts so you can resolve   planning to migrate.   away or save it to run later.
                             different stages.   them before you migrate.

ℹ When you migrate, the Migration Assistant will attempt to link data and objects that
have already been migrated to your cloud site. Learn more about
how we link your data.

Back   **Connect to cloud**

13. Click **Connect to cloud**.

14. Give the name to the migration.

15. Click **Choose cloud site**.
16. Enter the site to migrate from and select the cloud site which data will be migrated to.
17. Check the **Allow Atlassian to access migrations data** box.
18. Click **Confirm**.
19. Click **Choose what to migrate**.

20. On the Choose your migration options page, select the projects you want to migrate.
21. Select the appropriate option to migrate users and groups.

22. Select the Smart Attachments app to migrate.

Give feedback   Need help? ▾

Connect — **Choose** — Check — Review and save — Migrate

Choose your migration options

Tell us what you want to migrate. You can use our planning guide to help you plan your migration.

✔ **Projects**

7 projects
26 issues and 2 GB of attachments.

Edit

✔ **Users and groups**

All users and groups from the Jira directory
Currently, 1 users and 2 groups.
Preserve group memberships
Users will get product access and will be added to your cloud license.

Edit

✔ **Apps**

1 app
All apps marked as 'Needed in cloud' with a migration path.

Edit

Back   **Check for errors**

23. Click **Check for errors**.

Give feedback   Need help? ▾

Connect — Choose — **Check** — Review and save — Migrate

Check for errors

We've run some checks and here's what we found. You can continue but you'll need to resolve any errors before you can migrate.

App version   Last checked just now ↻
✔ **The Cloud Migration Assistant is up to date**

Users and groups   Last checked just now ↻
✔ **All users have valid email addresses**
✔ **All users have unique email addresses**
⚠ **You may exceed your user limit**   ▾
⚠ **Some groups already exist in your cloud site**   2 ▾

Projects   Last checked just now ↻
✔ **There are no conflicting projects**
✔ **No project settings allow public access**

Apps   Last checked just now ↻
✔ **App assessment is complete**
✔ **Apps are consented**
✔ **All 'Needed in cloud' apps are installed on your cloud site**
✔ **Apps are updated**

Back   Refresh all   **Review migration**

24. Click **Review migration**.

This migration includes	Logs and reports			

Users and groups

Status			Groups	Users
READY			Ready	Ready

Projects

Status		Name	Key	Project data	Attachments
READY	⬦	Arabic Project - Kanban	APK	Ready	Ready
READY	⬦	Chinese Project - Software	CPS	Ready	Ready
READY	🔵	Deutsch Project - Business	DPB	Ready	Ready
READY	⬦	English Project - Software	EPS	Ready	Ready
READY	⬦	FP	FP	Ready	Ready
READY	⬦	No Smart Attachments Project	NSAP	Ready	Ready
READY	🔵	Russian Project - Business	RPB	Ready	Ready

App migration   No estimate available

The migration assistant will notify app vendors to begin their data migration. You can view app migration progress from the dashboard.

Apps	**1 app**		[∧]

Name *

Smart Attachments

Back   Save   **Run**

25. Click **Run**.
26. The migration starts. Click **View details** to monitor the progress.

This migration includes	Logs and reports			

Users and groups

Status			Groups	Users
COMPLETE			✅ 2 of 2	✅ 1 of 1

Projects

Status		Name	Key	Project data	Attachments
RUNNING	⬦	Arabic Project - Kanban	APK	✅ 100%	Ready
RUNNING	⬦	Chinese Project - Software	CPS	✅ 100%	Ready
RUNNING	🔵	Deutsch Project - Business	DPB	◠ 0%	Ready
RUNNING	⬦	English Project - Software	EPS	◠ Exporting	Ready
READY	⬦	FP	FP	Ready	Ready
READY	⬦	No Smart Attachments Project	NSAP	Ready	Ready
READY	🔵	Russian Project - Business	RPB	Ready	Ready

App migration progress   No estimate available

App migration starts after core data migration and is the responsibility of the vendor. Contact the vendor for migration support if needed.

Status ⬦	App *	Cloud key ⬦	Progress
READY	Smart Attachments for Jira	com.stiltsoft.jira.smart-attachments	Ready ⌄

Back   Run

27. Upon completion, you will see the screen similar to the one.

This migration includes   Logs and reports

Users and groups

Status		Groups	Users
COMPLETE		✅ 2 of 2	✅ 1 of 1

Projects

Status	Name	Key	Project data	Attachments
COMPLETE	Arabic Project - Kanban	APK	✅ 100%	✅ Done
COMPLETE	Chinese Project - Software	CPS	✅ 100%	✅ Done
COMPLETE	Deutsch Project - Business	DPB	✅ 100%	✅ Done
COMPLETE	English Project - Software	EPS	✅ 100%	✅ Done
COMPLETE	FP	FP	✅ 100%	✅ Done
COMPLETE	No Smart Attachments Project	NSAP	✅ 100%	✅ Done
COMPLETE	Russian Project - Business	RPB	✅ 100%	✅ Done

App migration progress   No estimate available

App migration starts after core data migration and is the responsibility of the vendor. Contact the vendor for migration support if needed.

Status	App ▲	Cloud key	Progress	
COMPLETE	Smart Attachments	com.stiltsoft.jira.smart-attachments	✅ 100%	⌄

Back   Go to cloud site