

# Release Notes

This page provides you with the information about public releases of [Customer Case](#). Here you can find out what new features were added and what bugs were fixed.

## [Customer Case 05/27/2022](#)

Improved spam protection for forums with mailboxes.

## [Customer Case 04/18/2022](#)

Fixed the issue with the creating ideas and support requests on a forum

## [Customer Case - 2/14/2022](#)

Fixed the issue with redirecting to the request on a portal with Jira authentication

## [Customer Case - 4/27/2019](#)

Added support for GDPR-compliant API

## [Customer Case - 5/4/2019](#)

Added support for new Atlassian profile visibility control settings

## [Customer Case - 2/27/2019](#)

Added support for the embeddable feedback widget

## [Customer Case - 12/19/2018](#)

Embedding of images and files into emails and option to become assignee

## [Customer Case - 11/23/2018](#)

Added an option to apply a JQL query for showing requests on forums

## [Customer Case - 8/16/2018](#)

Support for required custom fields and automatic issue re-opening

## [Customer Case - 6/6/2018](#)

Updated the Forums icon shown on the sidebar and minor improvements

## [Customer Case - 2/22/2018](#)

Search for requests by their keys or by author email

## [Customer Case - 2/16/2018](#)

Automatic inserting of signatures into replies

## [Customer Case - 2/13/2018](#)

Submission of comments by pressing Ctrl + Enter

## [Customer Case - 2/1/2018](#)

Management of participants in Customer Case

## Customer Case - 1/22/2018

Resolved the issue with authentication in Customer Case with Jira account

## Customer Case - 1/18/2018

Updated the order of showing the latest replies at the top of the thread

## Customer Case - 1/17/2018

Added the request essential information into the header of Customer Case

## Customer Case - 1/11/2018

Change of request statuses in Customer Case and insertion of images from the clipboard

## Customer Case - 11/20/2017

New filtration capabilities for requests on Customer Portal

## Customer Case - 10/5/2017

Issue with attachments being inaccessible to support request participants

## Customer Case - 9/7/2017

Support for JIRA attachments size limits and updated text editor

## Customer Case - 8/4/2017

Filtration of requests with no category

## Customer Case - 6/7/2017

Editor improvements and bug fixes

## Customer Case - 5/9/2017

Added usage of a company logo from JIRA Cloud for branding the customer portal

## Customer Case - 4/12/2017

Added the confirmation when leaving pages for submitting/commenting on requests

## Customer Case - 2/24/2017

UX and UI improvements in Customer Case

## Customer Case - 2/23/2017

Added the Forums section into JIRA menu

## Customer Case - 2/16/2017

Updated the access verification mechanism on private forums with restrictions

## Customer Case - 1/4/2017

Added a capability to add participants to requests

Released versions in 2016

Released versions in 2015

Released versions in 2014