Contact Us

We'd love to hear from you!

Feel free to:

- email us at tech-support@stiltsoft.com or fill out this form in our support center to get help, request a feature, or report a bug
- submit your ideas about improving our products at our helpdesk platform
- rate apps and leave your feedback at Atlassian Marketplace

> ⓘ   If you're experiencing problems with our products, please, send us the information about your Stiltsoft app, Atlassian software, and browser versions. Screenshots and logs always help to understand your problem better.

Support for our products includes:

- Answering questions about the functionality of our products.
- Responding to sales-related requests.
- Help with issues encountered during installation, update, or upgrade of our products.
- Investigation of submitted tickets related to our products.
- Advising on an issue resolution and configuration changes if applicable.

Support for our products does NOT include:

- Support related to products developed by other companies.
- Support for issues related to any Atlassian product unless the issue was not caused by our product.
- Support for versions of Atlassian products that are no longer supported by our products.
- Training.
- Phone support.
- Beta or Development releases.