

# Privacy Policy



Our [general privacy policy](#) and app-specific privacy policy, which you can find below, apply to TeamCity Integration for Jira Cloud app. Please, review both prior to using the app.

## General Information

TeamCity Integration for Jira Cloud uses the Google Analytics engine to collect user interactions with the app on all Jira Cloud instances. Additional data is not tracked.

Besides tracking events with Google Analytics, the app aggregates build data from TeamCity servers for showing this data in Jira Cloud instances with the installed app.

## Information Aggregation and Usage

TeamCity Integration for Jira Cloud app aggregates two types of data during its operation:

- TeamCity connection parameters
- TeamCity build data

## TeamCity Connection Parameters

The app collects and stores connection parameters that include the address of TeamCity and credentials of the user account used to fetch build data. The password of the user account is stored in an encrypted format.

This data is used to preserve the stable and secure connection between Jira Cloud and TeamCity servers.

## TeamCity Build Data

The app collects and stores build data that is further displayed on the TeamCity tabs for projects and specific issues. The set of collected data includes the build number, build status, branch names, project IDs, IDs of build types, and IDs of build agents. For each build, the app also stores the start date and time, duration of the build execution, number of changes in the build, the person who added these changes, number of passed tests and their status, and the list of related issues in Jira.

This data is used for quick output of the related build data when viewing a specific Jira project or issue.

## Why Do We Need This Data

Data for Google Analytics will be used to measure usage of the app and load on the server resources when users use the app on Jira pages. This data will be secured from unauthorized access and third parties. Data will be primarily used for optimization procedures and quicker interface response.

Storing the build data allows our app to instantly fetch the required data and show it to the user per his request. This decreases the probability of any system failure, data corruption, or long server response for the end user.

## What Do We Track with Google Analytics

We track and collect only events of loading the app in the browser frame when generating Jira pages. This piece of data cannot anyhow affect data or compromise your personal data.

## Data Retention Policy

Our data retention policy can be found at <https://docs.stiltsoft.com/display/doc/Data+Retention+Policy>.

## Data Storage

All data about the outputs of the app on Jira pages are stored in Google Analytics on their servers. Third parties and services do not have access to the account storing this tracking information. Access to the Google Analytics account is available only to Stiltsoft Europe and will not be shared with anyone else.

TeamCity Integration for Jira Cloud app uses the third-party vendor and hosting partner, [Amazon Web Services](#), to provide the necessary hardware, software, networking, storage, and related technology required to run the app and store all the related data, including TeamCity build data and connection parameters. Although Stiltsoft Europe company owns the code, databases, and all rights to the TeamCity Integration for Jira Cloud app, you retain all rights to your data. Stiltsoft Europe company has access to data storage but can only use it in the emergency cases, such as data verification after abrupt system failures or component malfunctions. In the rest of the situations, Stiltsoft Europe company preserves this data encrypted so no third party or malefactor can access it and use it for their own purposes.

## Third-Party Subprocessors

| Subprocessor                     | Purpose                             | Links to the subprocessor's documentation  | Country |
|----------------------------------|-------------------------------------|--|---------|
| <a href="#">Amazon</a>           | Data hosting                        | <a href="https://aws.amazon.com/privacy/">https://aws.amazon.com/privacy/</a>  | USA     |
| <a href="#">Google Analytics</a> | Web analytics service               | <a href="https://policies.google.com/privacy">https://policies.google.com/privacy</a>  | USA     |
| <a href="#">Amplitude</a>        | Product Analytics                   | <a href="https://amplitude.com/amplitude-security-and-privacy">https://amplitude.com/amplitude-security-and-privacy</a>  | USA     |
| <a href="#">Segment</a>          | Customer data management            | <a href="https://segment.com/security/">https://segment.com/security/</a><br><a href="https://segment.com/legal/privacy/">https://segment.com/legal/privacy/</a>                         | USA     |
| <a href="#">Mailchimp</a>        | Transactional emails                | <a href="https://mailchimp.com/about/security/">https://mailchimp.com/about/security/</a><br><a href="https://mailchimp.com/legal/privacy/">https://mailchimp.com/legal/privacy/</a>     | USA     |
| <a href="#">Sentry</a>           | Application monitoring              | <a href="https://sentry.io/security/">https://sentry.io/security/</a><br><a href="https://sentry.io/privacy/">https://sentry.io/privacy/</a>   | USA     |
| <a href="#">Datadog</a>          | Application monitoring and security | <a href="https://www.datadoghq.com/security/">https://www.datadoghq.com/security/</a><br><a href="https://www.datadoghq.com/legal/privacy/">https://www.datadoghq.com/legal/privacy/</a> | USA     |

## Disclosure

Stiltsoft Europe company will not disclose the collected data about app outputs/openings under any circumstances. Build data and TeamCity connection parameters are not shared with any third parties and are preserved in the dedicated storage, which only Stiltsoft Europe and you have access to. Your access to this data storage is performed through the app.

The information we collect is used to improve the quality of our service and is not shared with or sold to other organizations for commercial purposes except to provide products or services you've requested when we have your permission or if Stiltsoft Europe is acquired by or merged with another company. In this event, Stiltsoft Europe will notify you before information about you is transferred and becomes subject to a different privacy policy.

## Changes

Stiltsoft Europe company may periodically update this policy.

## Questions

Any questions about this Privacy Policy should be addressed to [tech-support@stiltsoft.com](mailto:tech-support@stiltsoft.com).