

Smart Attachments for Jira Server/DC - Privacy Policy



Our [general privacy policy](#) and app-specific privacy policy, which you can find below, apply to Smart Attachments app. Please, review both prior to using the app.

StiltSoft Smart Attachments Privacy Policy

This Privacy Policy describes the ways we collect, store, use and manage any Anonymous Data we collect in connection with your use of our Add-On.

BY CLICKING THE "ALLOW TRACKING" BUTTON AFTER THE INSTALLATION OF ADD-ON YOU AGREE TO THIS PRIVACY POLICY.

Definitions

"Policy" means this Privacy Policy.

"Add-On" means [the Smart Attachments add-on](#) provided to you by us.

"We", "us" means [StiltSoft](#), an Atlassian Verified vendor.

"You" means a user of Add-On.

"Personal Data" means information that can be used to identify you as an individual.

"Anonymous Data" means non-personally identifiable information that alone or in combination with similar information can not be used to identify you as an individual.

"Information" means Personal Data and Anonymous Data.

No Processing of Personal Data by Us

We do not collect, retrieve, transmit, record, organize, storage, alter, use, disclosure or otherwise process Personal Data.

Third Parties Collecting Your Information

This Policy does not cover the collection, processing, storage and/or use of your Information, including your Personal Data, by Atlassian (provider of JIRA) or any other third-party services.

We do not control when or how third parties collect, process, store or use your Information. Please, refer to privacy policies of third parties in order to learn and understand how and when they use your information.

For example, [the Atlassian Privacy Policy](#) and [the Atlassian Data Collection Policy](#) govern use of your Information by Atlassian.

Anonymous Data Collected Automatically

We collect Anonymous Data from your computer, mobile device or browser when you use Add-On:

- The type of browser you use;
- Screen resolution of your monitor or device;
- JIRA Project ID (as a hashed, anonymized value);
- JIRA Server ID (as a hashed, anonymized value for identification of unique JIRA instances)
- Licensed User Tier in JIRA
- Project Type Ratio (ratio of JIRA project types which the Add-on is enabled for, applicable for JIRA 7 only)
- Bulk Count (count of attachments on which a bulk operation is performed)
- File Extensions (formats of loaded or edited file types; no file names are processed)
- Project Ratio (ratio of JIRA projects with the enabled Add-ons)
- Issue Types Ratio (ratio of categories with and without configured issue types within the same project)
- Access Restriction Ratio (ratio of categories with and without access restrictions within the same project)
- Add-on Status (Add-on status for the project when opening the related Add-on configuration section for the project).
- File Attaching Mechanism (how a file has been attached to the issue, for example, drag-n-drop, via the transition or Create Issue form)
- Bulk Operation Type (type of the used bulk operation)

We also collect Anonymous Data about the following actions or events within Add-on:

- Category renaming
- Category removal
- Category editing
- Project configuration importing
- New document revision upload
- Attachment renaming

- Attachment to email sending
- Attachment to category distribution
- Attachment editing in MS Office
- Usage of comments for discussing attachments
- Operations on comments and comment threads

The collection mode is on by default. Your JIRA administrator can opt out from the Anonymous Data collection.

Why We Collect Anonymous Data

Anonymous Data is used for:

- Analytical and statistical purposes;
- Understanding your interaction with the Add-On;
- Improvement and development of the Add-On or our other products.

Cookies

We use persistent cookies to recognize you when you use Add-on. A persistent cookie remains after you close your browser. Persistent cookies may be used by your browser on subsequent visits to the Website.

Most web browsers allow some control of most cookies through the browser settings. You may be able to reset your web browser to refuse all cookies or to indicate when a cookie is being sent.

If you choose to use Add-on without blocking or disabling cookies, it will indicate your consent to our use of the cookies and to our use (in accordance with this Policy) of any Information that we collect using this technology. If you do not consent to the use of cookies, please be sure to block or disable them.

How Long We Retain Anonymous Data

We will keep Anonymous Data for as long as you are a user of the Add-On and, thereafter, for no longer than is reasonably necessary for the purposes of collecting Anonymous Data.

Your Consent

At instance when you accept this Policy you expressly consent to our collection of Anonymous Data by automated means, subsequent processing, transfer and storage to locations wherever we and our service providers have facilities, disclosure and other uses of Anonymous Data as described in this Policy.

Security of Anonymous Data

We will take commercially reasonable precautions to protect Anonymous Data from loss, misuse and unauthorized access, disclosure, alteration and destruction. We process all Anonymous Data using industry-standard techniques. However, we do not guarantee or warrant that such techniques will prevent unauthorized access to Anonymous Data that we store.

Business or Asset Transfer

In the event that we, a line of our business, or any of our assets are transferred, sold or merged with another business, Anonymous Data may be one of the transferred assets.

Modifications

We may modify or revise this Policy at any time. Please check the most current Policy.

Privacy Related Inquiries

If, for any reason, you are concerned with the way that we may be using your Anonymous Data, you have questions about the privacy aspects of the Add-On, please, contact us at tech-support@stiltsoft.com.