

Customer Case - 4/15/2016

New in this release

Updated design of Customer Case

Refactored design of interface for viewing ideas and tickets and added output of categories into the interface.

Search...

Demo Product Forum

Share your feedback about Demo Product

Post a new idea

Improve Performance with Oracle Database 12C

Vadim Rutkevich

2 hours ago

Edit

0

Votes

We are experiencing problems with database performance after update to Oracle Database 12C. What parameters can we tune to restore the performance?

3 comments

Vadim Rutkevich

Today 12:09 PM

Edit

Attachment added: oracle_database12c_performance.png.

oracle_database12c_performance.png 145 kB

Peter Jacobs

EMPLOYEE

Today 12:12 PM

Edit

Vadim,

did you try to increase the heap file? What specifications does the server have?

Vadim Rutkevich

Today 12:30 PM

Edit

Yes, we increase the heap file. We have also tuned the database but it has not significantly increased its performance.

Vote

Unwatch

View in JIRA

STATUS

IN PROGRESS

CATEGORY


Database Update

Integration

Added a capability to filter ideas and tickets by multiple categories

Now your customers and visitors can select multiple categories for filtration of ideas or tickets.

Search...



Demo Product Forum

Share your feedback about Demo Product

Post a new idea

Recently updatedTopNew

StatusDatabase Update, Integr...

✓ Database Update

✓ Integration

✓ Interface

Internal Optimization

5

votes

3 comments • Vadim Rutkevich • 2 hours ago

IN PROGRESSDatabase UpdateIntegration

12

votes

0 comments • Peter Jacobs • 01 April 2015

IN PROGRESSIntegration

8

votes

0 comments • Vadim Rutkevich • 04 March 2016

DONEInterface

7

votes

0 comments • Peter Jacobs • 4 hours ago

IN PROGRESSDatabase UpdateInternal Optimization

15

votes

0 comments • Peter Jacobs • 4 hours ago

TO DOInterface

1

vote

0 comments • Alexander Kuznetsov • 18 February 2016

TO DODatabase Update

Select multiple categories for filtering ideas and tickets

The new version of add-on also includes the following features:

- Updated design of the Customer Case section within JIRA projects.
- Updated the validation mechanism for selection of categories in the idea or ticket submission form.