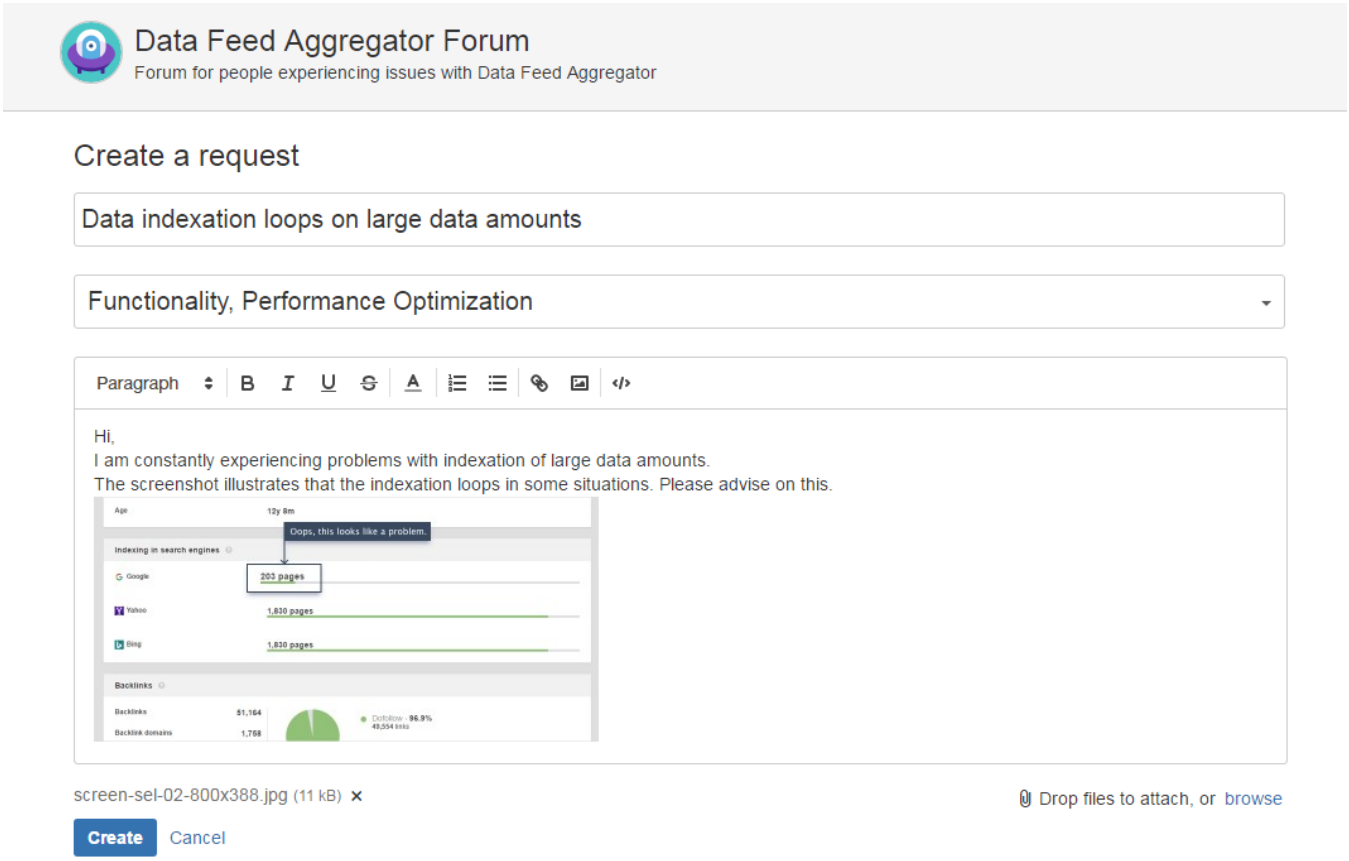
Customer Case - 6/7/2017

New in this release

Installed a new version of the visual editor Quill.

Now you can submit ideas and support tickets more quickly and easily with embedding images into the description on the fly.



The new version of add-on includes the following features:

- Added the forum name into the email subject for event notifications.
- Added a capability to pre-define the ticket subject through the URL query parameter.

Fixed in this release

- Resolved the issue with the incorrect conversion of RGB colors to HEX format in tickets created by email.
- Resolved the issue with the Mailboxes page auto-resizing.
- Resolved the issue with authentication in Customer Case using JIRA Service Desk portal-only accounts.