

Released versions in 2016

This page provides you with the information about public releases of [Customer Case](#) in 2015. Here you can find out what new features were added and what bugs were fixed.

[Customer Case - 12/19/2016](#)

Added display of the Related Ideas block when posting ideas

[Customer Case - 12/12/2016](#)

Request filtration by multiple statuses and other improvements

[Customer Case - 10/4/2016](#)

Automatic assignment of the author's vote to ideas submitted by the author himself

[Customer Case - 9/30/2016](#)

Added the image preview screen

[Customer Case - 9/15/2016](#)

Support for email requests on feedback forums and other improvements

[Customer Case - 8/12/2016](#)

Resolved the issue with opening ideas having invalid characters in summary

[Customer Case - 8/11/2016](#)

Resolved the issue with showing an error when clicking names of idea authors

[Customer Case - 8/10/2016](#)

Improved functionality for preserving user sessions in Customer Case

[Customer Case - 7/20/2016](#)

Improvements in file attaching experience

[Customer Case - 7/7/2016](#)

Improved work of the visual text editor and restored the Assigned to me filter

[Customer Case - 7/5/2016](#)

Added support for idea/ticket migration between forums (JIRA projects)

[Customer Case - 7/1/2016](#)

Improved behavior of the Customer Case tab after long inactivity period

[Customer Case - 6/23/2016](#)

Added a capability to pin comments to top as official answers

[Customer Case - 6/11/2016](#)

Updated display of the list of forums in the forum switcher

Customer Case - 6/10/2016

Resolved the issue with missing forum names when editing mailboxes

Customer Case - 4/19/2016

Resolved the issue with handling webhooks about updates in JIRA issues

Customer Case - 4/15/2016

Updated design and added output of categories into UI

Customer Case - 3/15/2016

Increased the speed of loading forum pages and related JIRA interfaces

Customer Case - 3/9/2016

Resolved the issue with opening administration section in Safari.

Customer Case - 2/24/2016

Improvements in email notifications and user authentication

Customer Case - 2/9/2016

Allowed agents to view ideas submitted on private forums in user profiles