

Customer Case - 1/18/2018

New in this release

Updated the order of showing the latest replies at the top of the thread on support forums.

Now you can instantly see the latest reply from your customer and quickly proceed to posting your reply right here without any scrolling to the bottom of the page.



Search...   

 Data Feed Aggregator Forum / FA-18

Issue with registration in Customer Case

Submit a new request

 Larry Stenfer • 03 November 2015 • Edit

Unwatch  View in JIRA

STATUS

IN PROGRESS

5 comments

 Add a comment...

 Larry Stenfer • 03 November 2015 • Edit • **LATEST**

Vadim,
I've got a problem with registration in Customer Case. It persists with the error about the account deactivation.
What's the cause of this?

NEW ORDER OF COMMENTS IN THREAD

Updated the order of showing comments in the thread. Now the latest replies are shown at the top of the thread on support forums.

 Vadim Rutkevich [StiltSoft] **EMPLOYEE** • 03 November 2015 • Edit

Larry,
I have refreshed the page with the key combination and cleared the browser cache for sure. I will check whether the issue no longer persists and will let you know.Thanks.

Larry,
this is quite strange. Could you please refresh the page with Ctrl + F5 as we suppose that the issue is in caching.
Thanks.

Cheers, Vadim