

FAQ

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Can I use Smart Attachments for document management in Confluence?

Yes, our app was designed for efficient document management in Confluence.

Can I edit documents stored in the space storage?

Yes, you can edit documents with the Atlassian Companion app.

Can I share files with external users who have no accounts in Confluence?

Yes, you can share folders with files with external users. You need to allow external access and share the public access link with the required users.

Can I quickly migrate my folders with files into your space storage?

Yes, you can upload folders with documents. The app will automatically recreate the structure of folders from uploaded files and will add files within the right folder.

Can I embed the folder structure into Confluence pages?

Yes, you can use the Folder attachments macro to embed folders into Confluence pages. You can browse through the folders, rename and delete folders, add, edit and delete attachments.

Can I keep separate revisions of the same document?

Yes, you can. Just upload files with the same name into the appropriate folder by drag-n-drop.

Can I add labels to documents?

Yes, You can add labels to documents.

Can I reference documents on Confluence pages?

Yes, you can [embed documents](#) into Confluence pages.

Can I perform bulk operations on documents?

No. This feature is not available yet. Please [vote on it](#).

How can I migrate the app data to Confluence Cloud?

Unfortunately, our app is unavailable on Confluence Cloud. You can [vote on the Cloud version](#).

However, you can successfully migrate attachments added via our app themselves. The app stores attachments on hidden from the Confluence sidebar pages. You can see them in the page tree when reordering space pages as those starting with numbers. Also you can uninstall the app from Confluence Server and see the respective pages. Thus, all the attachments used in our app will be migrated as any other attachments in Confluence.