

# Privacy and Data Collection Policy



This page contains Privacy Policy of izi - LMS for **Confluence Cloud**. This Privacy Policy does not apply to izi - LMS for **Confluence Server and Data Center**. izi - LMS for Confluence Server and Data Center is hosted on your systems and does not collect any data.

StiltSoft also has [general privacy policy](#). It also applies to izi - LMS for **Confluence Cloud**. Please, review both privacy policies prior to using the app.

## Your Data

izi - LMS for Confluence Cloud (the "App") uses Google Analytics to collect information about certain user interactions with the App on Confluence Cloud instances. The App collects and stores the following data:

- tenant's base URL
- Atlassian account ID
- metadata about taking a quiz (e.g. participants' scores, time taken to complete a quiz, page version of a question page, participants' attempts);
- space keys, page IDs and page titles of quiz administration and quiz question pages;
- metadata about taking a course (e.g. participants' progress, date started and completed, page version of a module page);
- space keys, page IDs and page titles of course administration and module pages;
- Confluence AccountID of the course/quiz participants enrolled by you using the participant's Confluence username;
- email addresses of the course/quiz participants enrolled by you using the participant's email address;
- images that you upload as [Course Image](#) (they are stored by us in Amazon Simple Storage Service (Amazon S3)).

This data is collected for users to be able to create, manage and take courses and quizzes; as well as see reports and enroll participants to a course or a quiz.

You are entitled to request us to erase any personal data we hold about you under EU General Data Protection Regulation (GDPR) by contacting us at [tech-support@stiltsoft.com](mailto:tech-support@stiltsoft.com).

Our data retention policy can be found at <https://docs.stiltsoft.com/display/doc/Data+Retention+Policy>.

## Third-Party Subprocessors

Subprocessor	Purpose	Links to subprocessor's documentation	Country
<a href="#">Amazon</a>	Data hosting	<a href="https://aws.amazon.com/privacy/">https://aws.amazon.com/privacy/</a>	USA
<a href="#">Google Analytics</a>	Web analytics service	<a href="https://policies.google.com/privacy">https://policies.google.com/privacy</a>	USA
<a href="#">Mailchimp</a>	Transactional emails	<a href="https://mailchimp.com/about/security/">https://mailchimp.com/about/security/</a> <a href="https://mailchimp.com/legal/privacy/">https://mailchimp.com/legal/privacy/</a>	USA
<a href="#">Sentry</a>	Application monitoring	<a href="https://sentry.io/security/">https://sentry.io/security/</a> <a href="https://sentry.io/privacy/">https://sentry.io/privacy/</a>	USA
<a href="#">ActiveCampaign, LLC (Postmark)</a>	Transactional emails	<a href="https://postmarkapp.com/privacy-policy">https://postmarkapp.com/privacy-policy</a> <a href="https://postmarkapp.com/eu-privacy">https://postmarkapp.com/eu-privacy</a>	USA

## Data Storage

The App uses a third-party vendor and hosting partner, [Amazon Web Services](#), to provide the necessary hardware, software, networking, storage, and related technology required to run the App and store all the related data.

For more details about our security practices in connection to the App please refer to our [Security page](#).

## Changes

StiltSoft Europe may periodically update this policy.

## Questions

Any questions about this Privacy Policy should be addressed to [tech-support@stiltsoft.com](mailto:tech-support@stiltsoft.com).