

Release Notes

This page provides you with the information about public releases of [Customer Case](#). Here you can find out what new features were added and what bugs were fixed.

[Customer Case 12/29/2023](#)

Fixed the issue with voting through Jira

[Customer Case 09/29/2023](#)

Fixed a bug with Jira-project custom icons

[Customer Case 09/09/2023](#)

We hid visible markup on the main page

[Customer Case 09/01/2023](#)

Editor bug fixes

[Customer Case 07/24/2023](#)

UX/UI improvements and bug fixes

[Customer Case 06/12/2023](#)

Fixed the issue with attachments

[Customer Case 06/02/2023](#)

The ability to vote/unvote on ideas from the main portal page

[Customer Case 05/16/2023](#)

UX and UI improvements

[Customer Case 04/04/2023](#)

Fixed the issue with comments

[Customer Case 02/23/2023](#)

Fixed the issue with logging in to the portal

[Customer Case 02/20/2023](#)

Enabled Google One Tap

[Customer Case 11/18/2022](#)

UX and UI improvements

[Customer Case 05/27/2022](#)

Improved spam protection for forums with mailboxes.

[Customer Case 04/18/2022](#)

Fixed the issue with the creating ideas and support requests on a forum

Customer Case - 2/14/2022

Fixed the issue with redirecting to the request on a portal with Jira authentication

Customer Case - 4/27/2019

Added support for GDPR-compliant API

Customer Case - 5/4/2019

Added support for new Atlassian profile visibility control settings

Customer Case - 2/27/2019

Added support for the embeddable feedback widget

Customer Case - 12/19/2018

Embedding of images and files into emails and option to become assignee

Customer Case - 11/23/2018

Added an option to apply a JQL query for showing requests on forums

Customer Case - 8/16/2018

Support for required custom fields and automatic issue re-opening

Customer Case - 6/6/2018

Updated the Forums icon shown on the sidebar and minor improvements

Customer Case - 2/22/2018

Search for requests by their keys or by author email

Customer Case - 2/16/2018

Automatic inserting of signatures into replies

Customer Case - 2/13/2018

Submission of comments by pressing Ctrl + Enter

Customer Case - 2/1/2018

Management of participants in Customer Case

Customer Case - 1/22/2018

Resolved the issue with authentication in Customer Case with Jira account

Customer Case - 1/18/2018

Updated the order of showing the latest replies at the top of the thread

Customer Case - 1/17/2018

Added the request essential information into the header of Customer Case

Customer Case - 1/11/2018

Change of request statuses in Customer Case and insertion of images from the clipboard

Customer Case - 11/20/2017

New filtration capabilities for requests on Customer Portal

Customer Case - 10/5/2017

Issue with attachments being inaccessible to support request participants

Customer Case - 9/7/2017

Support for JIRA attachments size limits and updated text editor

Customer Case - 8/4/2017

Filtration of requests with no category

Customer Case - 6/7/2017

Editor improvements and bug fixes

Customer Case - 5/9/2017

Added usage of a company logo from JIRA Cloud for branding the customer portal

Customer Case - 4/12/2017

Added the confirmation when leaving pages for submitting/commenting on requests

Customer Case - 2/24/2017

UX and UI improvements in Customer Case

Customer Case - 2/23/2017

Added the Forums section into JIRA menu

Customer Case - 2/16/2017

Updated the access verification mechanism on private forums with restrictions

Customer Case - 1/4/2017

Added a capability to add participants to requests

Released versions in 2016

Released versions in 2015

Released versions in 2014