

Customer Case - 2/2/2015

New in this release

Sort Ideas At Once

Added a capability to sort ideas by user activity, votes and creation date.

The screenshot shows the 'Customer Case Forum' interface. At the top, there's a navigation bar with a menu icon, a lightbulb icon, and user avatars. Below the navigation bar, the forum title 'Customer Case Forum' is displayed with the subtitle 'Forum for people wanting to improve Customer Case'. A 'Post a new idea' button is on the right. The main content area shows a list of ideas sorted by votes. A blue callout box with a dotted line points to the 'New' button and lists the sorting options: 'Sort ideas by: - user activity and updates - votes - creation date'. The footer contains the text 'Powered by StiltSoft Customer Case' and links to 'Privacy Policy', 'Documentation', and 'Request Feature'.

Hot ideas Top New

Status Component

10 votes Add integration with Dropbox 15 comments • Vadim Rutkevich • 03 December 2014 IN PROGRESS

48 votes Add a capability to customize look of the forum 25 comments • Peter Jacobs • 28 November 2014 DONE

25 votes Add support for Tag Cloud 9 comments • Peter Jacobs • 28 November 2014 DONE

32 votes Add the reports for showing 17 comments • Peter Jacobs • 28 November 2014 TO DO

19 votes Add a capability to moderate 10 comments • Peter Jacobs • 28 November 2014 IN PROGRESS

Sort ideas by:
- user activity and updates
- votes
- creation date

Powered by StiltSoft Customer Case · Privacy Policy · Documentation · Request Feature

Easy and Quick Filtration

Added a capability to filter ideas by category or status.

Customer Case Forum

Forum for people wanting to improve Customer Case

[Post a new idea](#)

[Hot ideas](#)
[Top](#)
[New](#)

19 votes

Add a capability to moderate ideas in the dedicated section for skipping spam items

10 comments • Peter Jacobs • 28 November 2014

IN PROGRESS

10 votes

Add integration with Dropbox

15 comments • Vadim Rutkevich • 03 December 2014

IN PROGRESS

25 votes

Add support for Crowdfunding

8 comments • Peter Jacobs • 28 November 2014

IN PROGRESS

In Progress

All

TO DO

POSTPONED

DONE

REVIEW

IN PROGRESS

Component

All

Data Migration

Interface

Service Optimization

Usability

Filter ideas by status or component

Powered by StiltSoft Customer Case · [Privacy Policy](#) · [Documentation](#) · [Request Feature](#)

Convenient Idea Filtration in JIRA

Added a capability allowing JIRA users to sort and filter ideas in JIRA.

[Dashboards](#)
[Projects](#)
[Issues](#)
[Agile](#)
[Create](#)

Customer Case

- Reports
- Components
- Issues
- Add-ons
 - Calendar
 - Customers' Ideas

PROJECT SHORTCUTS

Add a link to useful information for your whole team to see.

+ Add link

Give feedback

Project administration

Customers' Ideas

[Hot Ideas](#)
[Top](#)
[New](#)

In Progress

Component

19 votes

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IN PROGRESS

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IN PROGRESS

The new version of add-on also includes the following features:

- Added automatic update of feedback forums upon removal of JIRA projects or issues.
- Added output of the welcome message when there are no ideas on the feedback portal.