

Customer Case - 3/9/2015

New in this release

Added output of a special marker `EMPLOYEE` showing next to the user's full name.

Now you can easily see when the company representative replies to your questions or comments the idea.

The screenshot displays the 'Customer Case Forum' interface. At the top, there's a navigation bar with a menu icon, a lightbulb icon, and user avatars. Below this, the forum title 'Customer Case Forum' is shown with the subtitle 'Forum for people wanting to improve Customer Case' and a 'Post a new idea' button. The main content area features a post titled 'Add a capability to specify tags when creating ideas'. The post is by 'Peter Jacobs' and includes an 'EMPLOYEE' marker. It has 4 votes and is marked as 'BACKLOG'. Below the post, there are 2 comments. The first comment is by 'Roman Kirilenko' dated '16 February 2015', stating 'Also, "filter by tags" feature will be useful.' The second comment is a reply from 'Peter Jacobs' dated '16 February 2015', saying 'Roman, thanks for your comment. We will take your comment into consideration.' A blue callout box with white text points to the 'EMPLOYEE' marker in the post and the reply, stating: 'The EMPLOYEE marker is shown next to the name of the company representative'. To the right of the post, there are links for 'View in JIRA', 'Watch', and 'Vote'.

- Optimized display of Customer Case interface in mobile browsers.

Fixed in this release

- Resolved the issue with not showing default avatar (retrieved from the email's gravatar) for users logged in with personal accounts.