

Customer Case - 3/20/2015

New in this release

Added support for a visual text editor when you add ideas and leave comments.

Now you can quickly and easily apply the required text formatting to your idea descriptions and comments.

The screenshot displays the Customer Case Forum interface. At the top, there's a navigation bar with a menu icon, a gear icon, and user avatars. Below this is the forum header with the title 'Customer Case Forum' and a sub-header 'Forum for people wanting to improve Customer Case'. A 'Post a new idea' button is on the right.

The main content area shows an idea titled 'Add support for WYISWYG Editor'. It has 2 votes and was posted by Vadim Rutkevich 4 minutes ago. The idea description is: 'Add a capability to use the visual editor for basic formatting of the idea description, such as:' followed by a bulleted list:

- use **bold**, *italic*, +underline +or ~~strikethrough~~ text
- pick the appropriate color for highlighting

Below the list are numbered steps: '1. create bulleted and numbered lists' and '2. insert links'. A 'BACKLOG' button is at the bottom of the idea description.

The comment section is titled 'Your comment' and features a rich text editor. The editor has a toolbar with options for Paragraph, Bold (B), Italic (I), Underline (U), Strikethrough (ABC), and Link (A). The text in the editor is 'Sure we will add!'. A blue callout box with white text points to the editor, stating: 'Apply the text formatting to the idea descriptions and your comments'. Below the editor is a 'Post comment' button.

At the bottom of the page, there's a footer with the text: 'Powered by StiltSoft Customer Case · Privacy Policy · Documentation · Request Feature'.

Other features:

- Increased the width of the Idea Summary and Idea Description fields.