




# Customer Case - 10/1/2015

## New in this release

**Added a new forum type - Support Forum. It allows you to conveniently and efficiently process incoming tickets and issue reports from customers and users of your products and services.**





Now you can use Customer Case as a full-fledged and robust customer feedback aggregation and helpdesk system for keeping track of all ideas, features requests, tickets and issue report in one place.




**Data Feed Aggregator Forum**  
Forum for people experiencing issues with Data Feed Aggregator

Create a request Performance Optimization

Performance downgrade with new release of Data Feed Aggregator

Paragraph **B** *I* U ~~S~~ A    

Hello, team.  
I am experiencing serious performance issues after installation of a newly released version of Data Feed Aggregator. I have attached the graph showing CPU consumption on my server while Data Feed Aggregator is working.



cpu consumption graph.png (20 kB)  attachment


**Save** Cancel

**Let your customers submit tickets and issue reports along with ideas and features requests**

Powered by StiltSoft Customer Case · Privacy Policy · Documentation · Request Feature

Your agents can quickly track all the issues assigned to them and start issue troubleshooting either in JIRA Cloud or in Customer Case.



**Data Feed Aggregator Forum**  
Forum for people experiencing issues with Data Feed Aggregator **Submit a new request**

Recently updated **New** Assigned to me Status Category

**The monthly aggregated data is not available for preview**  
2 comments · Adam Miller · Yesterday  
**BACKLOG**

**The indexation issue persists at large data amounts**  
7 comments · Vadim Rutkevich · Yesterday  
**IN PROGRESS**

**Application is not compatible with installed NetFramework 2.0**  
4 comments · Larry Stenfer · 4 hours ago  
**RESOLVED**

**Having problems with the launch of the application because of a missing driver**  
3 comments · Larry Stenfer · 3 hours ago  
**IN PROGRESS**